



Bullying and Harassment Policy and Procedure

Version 2

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B

Belonging

We build a culture where every child, colleague and community member feels safe, valued and included, creating a strong sense of family across our Trust.



F

Flourishing

We enable every child and adult to flourish through rich opportunities, high quality education and exceptional care, so that all can achieve their full potential.



L

Leadership

We lead with integrity, ambition and professionalism, empowering others through strong governance, expert practice and moral purpose.



P

Partnership

We work in partnership across our academies and communities, sharing expertise, building capacity and achieving more together than we could alone.



T

Transformation

We transform lives through education by raising aspirations, tackling disadvantage and creating brighter futures for every child and young person.



Contents

Introduction	3
What is harassment?	3
What is bullying?	4
What the Law says	4
Informal procedure	5
Formal procedure	6
Risk Assessment, Prevention and Training	8
Protection and support for those involved	9
Confidentiality and data protection	9
Who is responsible for this Policy?	10
Monitoring and review	10
Appendix A Grievance Form.....	11

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Introduction

Brighter Futures Learning Partnership Trust (BFLPT) seeks to ensure that all staff are treated and treat others with dignity and respect, free from bullying and harassment. Staff should always consider whether their words or conduct could be offensive. Even unintentional bullying and harassment is unacceptable.

The Trust takes all allegations of bullying and harassment, including sexual harassment, extremely seriously and will address them promptly and, where possible, confidentially.

All employees, Trustees, Governors, and volunteers are required to adhere to this policy and to take appropriate action to prevent such conduct from occurring. Harassment, sexual harassment, bullying, victimisation, and any form of retaliation against an employee will not be tolerated. Any employee found to have engaged in such behaviour will be subject to disciplinary action in accordance with the Trust's Disciplinary Procedure. In serious cases, this may constitute gross misconduct and could result in summary dismissal.

This policy applies to incidents of bullying and harassment that occur both within and outside the workplace. This includes, but is not limited to, conduct taking place during school visits, Trust or academy events, work-related social functions, and activity on social networking platforms. The policy applies to all staff, Trustees, Governors, and volunteers, and extends to inappropriate behaviour by third parties such as suppliers, contractors, visitors, and parents.

This policy does not form part of any employee's contract of employment, and we may amend elements of this procedure, including varying any time limits, as appropriate in any case.

What is harassment?

Harassment is any unwanted physical, verbal or non-verbal conduct which has the purpose or effect of violating a person's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. A single incident can amount to harassment.

It also includes treating someone less favourably because they have submitted or refused to submit to such behaviour in the past.

Unlawful harassment may involve conduct of a sexual nature (sexual harassment), or it may be related to age, disability, gender reassignment, marriage and civil partnership status, pregnancy or maternity, race (including, colour, nationality, ethnic or national origin), religion or belief, sex or sexual orientation. Harassment is unacceptable even if it does not fall within any of these categories.

Harassment may include, for example:

- unwanted physical conduct or "horseplay", including touching, pinching, pushing, grabbing, brushing past someone, invading their personal space, and more serious forms of physical or sexual assault;



- unwelcome sexual advances or suggestive behaviour (which the harasser may perceive as harmless), and suggestions that sexual favours may further a career or that a refusal may hinder it;
- continued suggestions for social activity after it has been made clear that such suggestions are unwelcome;
- sending or displaying material that is pornographic or that some people may find offensive (including e-mails, text messages, video clips and images sent by mobile phone or posted on the internet);
- offensive or intimidating comments or gestures, or insensitive jokes or pranks;
- mocking, mimicking or belittling a person's disability;
- racist, sexist, homophobic or ageist jokes, or derogatory or stereotypical remarks about a particular ethnic or religious group or gender;
- outing or threatening to out someone as gay or lesbian or transgender; or
- ignoring or shunning someone, for example, by deliberately excluding them from a conversation or a workplace social activity.

A person may be harassed even if they were not the intended "target". For example, a person may be harassed by racist jokes about a different ethnic group if they create an offensive environment for him or her.

What is bullying?

Bullying refers to behaviour that is offensive, intimidating, malicious, or insulting, and which involves the misuse of power with the potential to make an individual feel vulnerable, upset, humiliated, undermined, or threatened. Power in this context does not solely refer to hierarchical authority; it may also arise from personal influence, strength of character, or the ability to intimidate or coerce others through fear.

Bullying can take the form of physical, verbal and non-verbal conduct. Bullying may include, by way of example:

- shouting at, being sarcastic towards, ridiculing or demeaning others;
- physical or psychological threats;
- overbearing and intimidating levels of supervision;
- inappropriate and/or derogatory remarks about someone's performance;
- abuse of authority or power by those in positions of seniority; or
- deliberately excluding someone from meetings or communications without good reason.

Legitimate, reasonable and constructive criticism of a worker's performance or behaviour, or reasonable instructions given to employees in the course of their employment, will not amount to bullying on their own.

What the Law says

The Equality Act 2010 prohibits harassment related to the protected characteristics of age, disability, gender reassignment, race, religion or belief, sex and sexual orientation. The Act also provides protection from discrimination, victimisation and other prohibited conduct in relation to all protected characteristics, including marriage and civil partnership and pregnancy and maternity. The Trust is committed to ensuring



that all employees are treated with dignity and respect and that unlawful conduct is prevented and addressed promptly. Employers are legally required to take all reasonable steps to prevent such harassment from occurring.

Since 26 October 2024, employers have also been under a positive duty to take reasonable steps to prevent sexual harassment of workers in the course of their employment. This preventative duty requires employers to take proactive action and not simply respond after incidents have occurred. The Trust will take all reasonable steps to reduce the risk of sexual harassment and other unlawful conduct within the workplace.

Although specific provisions on third-party harassment were removed from the Act, an employer may still be held liable for acts of direct or indirect discrimination where third-party harassment is not adequately addressed, for example, by failing to take preventative measures in response to conduct targeting an individual's protected characteristic, such as gender. Furthermore, employees may rely upon the implied duty of mutual trust and confidence within their employment contract when assessing the adequacy of their employer's response to complaints of harassment.

In fulfilling its preventative duty, the Trust will consider risks arising from interactions with parents, carers, visitors, contractors, suppliers, governors, trustees and other third parties. Appropriate action will be taken where concerns have been raised.

The Protection from Harassment Act 1997 makes it a criminal and civil offence to engage in a course of conduct which one knows, or ought reasonably to know, amounts to harassment. This includes behaviour that causes another person alarm or distress.

In accordance with the Health and Safety at Work etc. Act 1974, all employees are entitled to work in a safe environment and within a secure system of work. The Trust has a legal obligation to ensure these standards are upheld.

It should also be noted that individual employees may be held personally liable for acts of harassment against colleagues or third parties. In such cases, the individual concerned may be required to pay compensation, either through a court of law or an employment tribunal.

Furthermore, as public sector bodies, schools within the Trust are subject to the Public Sector Equality Duty (PSED), which requires them to have due regard to the need to eliminate unlawful discrimination, harassment and victimisation, to advance equality of opportunity, and to foster good relations between those who share a protected characteristic and those who do not.

Informal procedure

If you are being bullied or harassed, you should attempt to manage the situation informally if this is at all possible. The objective of an informal approach is to resolve the difficulty with the minimum of conflict. Every member of the school community has personal rights and these include being made aware that their attention or behaviour



is perceived by another as bullying or harassing. It is possible that the individual concerned simply does not realise the effect of their behaviour on the recipient. You should explain clearly to them that their behaviour is not welcome or makes you feel uncomfortable.

If you would find it too difficult or embarrassing to speak directly with the other person, then you should attempt to communicate through a third party, for example, a work colleague, line manager/supervisor, or union representative. They could support you in a number of ways for example by providing you with advice on how to approach the issue directly with the alleged harasser, or support you in raising the issue with the alleged harasser by accompanying you in any discussion or helping you to set out your thoughts in writing, or raise the matter informally with the harasser on your behalf. Support could extend to helping you to obtain advice on or assistance in dealing with issues relating to particular protected characteristics or helping you to obtain counselling.

Employees are encouraged to report concerns even where they are not the direct recipient of the behaviour. Witnesses to harassment or victimisation can also take steps to address it. Early reporting assists the Trust in identifying workplace risks and taking preventative action.

This may include:

- the witness intervening where the witness feels able to do so
- the witness asking the employee subjected to the harassment if they would like the witness to report it or support them in reporting it
- the witness reporting the incident where the witness feels that there may be a continuing risk if they do not report it, and
- requiring witnesses to cooperate in an investigation.

If informal steps have not been successful or are not possible or appropriate due to the seriousness of the allegations, you should follow the formal procedure set out below.

Formal procedure

This process follows our Grievance Procedure which cannot be used in addition to, or substitution of it for the same complaint.

Your written complaint should set out full details of the conduct in question, including the name of the harasser or bully, the nature of the bullying and harassment, the date(s) and time(s) at which it occurred, the names of any witnesses and any action that has been taken so far to attempt to stop it from occurring.

The decision whether to progress a complaint is up to you. Employees may raise concerns with their line manager, the Headteacher/Principal, or CEO. The Trust will ensure that all complaints are treated seriously and investigated appropriately

The Trust reserves the right to investigate allegations independently where there is evidence of behaviour that may place employees or others at risk, even where a formal complaint has not been submitted.



Where our Grievance Procedure is invoked as a result of a complaint about bullying or harassment, a manager (usually your direct line manager, unless the complaint is against him/her or where he/she has involvement in the complaint) must be designated to investigate the complaint in a timely, sensitive, impartial and confidential manner.

The manager, (the Investigation Officer for these purposes), will arrange a meeting with you, usually within a week of receiving your complaint, so that you can give your account of events. You have the right to be accompanied by a colleague or trade union representative of your choice, who must respect the confidentiality of the investigation. There may be further meetings with you as appropriate throughout the investigation.

Where your complaint is about an employee, we may consider suspending him or her on full pay or making other temporary changes to working arrangements pending the outcome of the investigation, if circumstances require. The Investigating Officer will also meet with the alleged harasser or bully who may also be accompanied by a work colleague or trade union representative of their choice to hear their account of events. They have a right to be told the full details of the allegations against them, so that they can respond.

Where your complaint is about someone other than an employee, such as a contractor or visitor, we will consider what action may be appropriate to protect you and anyone involved pending the outcome of the investigation, bearing in mind the reasonable needs of the school and the rights of that person. Where appropriate, we will attempt to discuss the matter with the third party.

Where a complaint concerns a parent, visitor, contractor, supplier or other third party, the Trust will consider appropriate protective measures. These may include issuing warnings, restricting access to Trust premises, requiring changes to working arrangements, escalating concerns to the third party's employer, terminating contractual arrangements where appropriate, or taking any other reasonable steps necessary to protect employees.

We will also seriously consider any request that you make for changes to your own working arrangements during the investigation.

It is likely to be necessary to interview witnesses to any of the incidents mentioned in your complaint. If so, the importance of confidentiality will be emphasised to them.

Any staff member who deliberately provides false information or otherwise acts in bad faith as part of an investigation may be subject to action under our Disciplinary Procedure.

The main purpose of the investigation is to establish whether the act(s) under investigation amounted to bullying and/or harassment. The Investigation Report should include;

- the terms of reference of the report;
- the complainant's account of the incident(s) and the effects;
- a response from the person identified by the complainant;
- evidence from staff in the same work area or any other relevant areas where incidents of bullying or harassment may have occurred;



- a conclusion as to whether or not there is a case to answer in respect of the allegations made and whether the matter should be referred to a disciplinary hearing. The report should identify whether it appears that the complainant has suffered any detriment e.g. deterioration of work performance or health, lack of career development, denial of opportunities etc.

At the end of the investigation, the Investigating Officer will submit their Investigation Report to a senior manager nominated to consider the complaint. The senior manager will arrange a meeting with you in order to discuss the outcome and what action, if any, should be taken. You have the right to bring a colleague or a trade union representative to the meeting. A copy of the Investigation Report and the senior manager's findings will be given to you and to the alleged harasser or bully.

The appointed senior manager will consider the Investigation Report and decide whether:

- he or she considers that bullying and harassment has occurred, in which case the matter will be dealt with as a case of possible misconduct or gross misconduct under our Disciplinary Procedure;
- They consider that harassment or bullying has occurred but the evidence shows that it was inadvertent or unintentional, in which case the "perpetrator" shall be offered support and training to allow them the opportunity to modify their behaviour.
- less formal action is appropriate but some form of mediation or counselling is required for one or both parties;
- any short-term or long-term relocation or change in duties or reporting structure is required.

If you remain dissatisfied with the outcome, then you may appeal in line with the procedure detailed in our Grievance Procedure.

Risk Assessment, Prevention and Training

The Trust is committed to preventing bullying, harassment and sexual harassment before incidents occur.

To support this commitment, the Trust will:

- The Trust will undertake and regularly review workplace risk assessments relating to bullying, harassment and sexual harassment, taking into account workforce feedback, previous incidents, workplace culture, educational activities, lone working arrangements and interactions with third parties;
- consider risks arising from lone working, educational visits, social events, digital communications and third-party interactions;
- maintain appropriate reporting mechanisms;
- review complaint trends and lessons learned;
- provide induction training and periodic refresher training on bullying, harassment, sexual harassment, victimisation, reporting procedures and expected standards of behaviour; and monitor the effectiveness of training and take further action



where trends, complaints or workplace risks indicate that additional measures are required;

- take action where patterns of inappropriate behaviour or workplace culture concerns are identified.

Managers are expected to take proactive steps to promote dignity and respect at work and address concerns at an early stage.

Protection and support for those involved

Employees who make complaints, or who participate in good faith in any investigation conducted under this policy, must not suffer any form of retaliation or victimisation as a result.

If you believe you have suffered any such treatment you should inform your line manager or other senior manager. If the matter is not remedied, you should raise it formally using this procedure.

Anyone found to have retaliated against or victimised someone for making a complaint or assisting in good faith with an investigation under this procedure will be subject to disciplinary action under our Disciplinary Procedure.

Appropriate wellbeing support may be made available to employees affected by bullying, harassment or sexual harassment, including access to counselling or occupational health support where appropriate.

Employees may also raise concerns via the Trust whistleblowing policy. Whilst anonymous concerns can be more difficult to investigate, they will be considered appropriately and may be used to inform risk assessments and preventative action.

Confidentiality and data protection

Confidentiality is an important part of the procedures provided under this policy. Everyone involved in the operation of the policy, whether making a complaint or involved in any investigation, is responsible for observing the high level of confidentiality that is required. Details of the investigation and the names of the person making the complaint and the person accused must only be disclosed on a "need to know" basis.

Information about a complaint by or about an employee may be placed on the employee's personnel file, along with a record of the outcome and of any notes or other documents compiled during the process. These will be processed in accordance with the Data Protection Policy.

The Trust will maintain appropriate records of complaints, investigations, outcomes, training undertaken, risk assessments and preventative measures implemented under this policy. Information will be retained and processed in accordance with applicable data protection legislation as outlined within the Trust's Data Protection and Information Management Policy.



Breach of confidentiality may give rise to disciplinary action under our Disciplinary Procedure.

Who is responsible for this Policy?

The Trust has overall responsibility for the effective operation of this Policy but has delegated day-to-day responsibility for overseeing its implementation to the Headteacher/Principal or CEO.

All managers have a specific responsibility to operate within the boundaries of this policy, ensure that all staff understand the standards of behaviour expected of them and to take action when behaviour falls below its requirements. Managers are also responsible for identifying potential risks, promoting a culture of dignity and respect, ensuring staff receive appropriate training, and responding promptly to concerns raised under this policy.

Staff should disclose any instances of bullying and harassment of which they become aware to their line manager or the Principal.

Questions about this policy and requests for information on dealing with bullying or harassment should be directed to the Executive HR Director.

Monitoring and review

The Trust Board will review this Policy regularly to ensure ongoing compliance with employment legislation, Equality Act obligations and relevant guidance issued by ACAS, the Equality and Human Rights Commission and other relevant bodies. As part of this review, the Trust may consider training completion rates, complaints data, investigation outcomes, workplace risk assessments, employee feedback, staff surveys, trends identified through incident reporting and the effectiveness of preventative measures. Findings may be used to improve workplace culture and reduce the risk of bullying, harassment and sexual harassment.

Bullying and Harassment Policy Version 2 agreed by Trust Board September 2026



Appendix A Grievance Form

Employee's Notification of Grievance

This form should be used to submit a grievance in accordance with Stage 2 of the formal Grievance Procedure.

Send the completed Employee's Notification of Grievance Form to your line manager. If your grievance relates to your line manager, send it to the Principal. If your grievance relates to your Principal then send it to an Executive Principal or the CEO. You are advised to keep a copy. Please be aware that the information will, in normal circumstances, be shared with any person/s complained about. Please think carefully about what you write.

Name	
Post held	

Describe briefly:

The nature of your grievance. Please include all relevant facts, dates and names of people involved and any witnesses. (continue on a separate page if necessary).
When did you first raise your grievance, and with whom? Is this a one-off issue or part of a chain of events?
What action has been taken on your grievance at the informal stage (Stage 1)?

What steps or action do you want to be taken as a remedy for your grievance?

If you are member, have you informed your trade union or professional association representative? YES/NO

If yes: do you wish the representative to receive correspondence? YES/NO

If yes: please identify the representative and provide email and postal addresses and telephone number.

Printed name	
Signed	
Date	